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5/15/2014

# Community Resource Assistance Guide

Jackson County, NC

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N.C. Division of Workforce Solutions

## **Childcare**

Agency Name: **Southwestern Child Development Commission**  
Address: P.O. Box 250, Webster, NC 28788  
Phone: 828-586-5561  
Email: [Ashley.Vickie@swcdcinc.org](mailto:Ashley.Vickie@swcdcinc.org)  
Website: [www.swcdcinc.org](http://www.swcdcinc.org)  
Service(s) Offered: Childcare resource and referral.

Agency Name: **Jackson County Department of Social Services**  
Address: 15 Griffin Street, Sylva, NC 28779  
Phone: 828-586-5546  
Website: <http://jcdss.org>  
Service(s) Offered: Subsidized child care.

## **Clothing**

Agency Name: **Pathways for the Future Thrift Store**  
Address: 3740 US Hwy 74 East Unit 9, Sylva, NC 28779  
Phone: 828-631-5533  
Website: [www.pathwayscil.org](http://www.pathwayscil.org)  
Service(s) Offered: Slightly used clothing.

Agency Name: **REACH of Macon County**  
Address: 1522 Old Murphy Road, Franklin, NC 28734  
Phone: 828-369-5544  
Service(s) Offered: Domestic Violence, Support, Sexual Assault and Survivors Support.

## **Education/Training**

Agency Name: **Jackson County Public Schools**  
Address: 398 Hospital Road, Sylva, NC 28779  
Phone: 828-586-2311  
Website: [www.jcps.k12.nc.us](http://www.jcps.k12.nc.us)  
Service(s) Offered: Grades K-12 public education.

Agency Name: **Southwestern Community College**  
Address: 447 College Drive, Sylva NC 28779  
Phone: 828-586-4091  
Website: [www.southwesterncc.edu](http://www.southwesterncc.edu)  
Service(s) Offered: Two year educational programs and trades; free GED classes.

## **Employment**

**Agency Name:** **Division of Workforce Solutions**  
**Address:** 26 Ridgeway Street, Ste 2, PO Box 1014, Sylva, NC 28779  
**Phone:** 828-586-4063  
**Email:** [esc.jobs.sylva@nccommerce.com](mailto:esc.jobs.sylva@nccommerce.com)  
**Website:** [www.nccommerce.com](http://www.nccommerce.com)  
**Service(s) Offered:** Job search, job matching, career resource center, reemployment services, veterans services, training programs, federal bonding, former offender services, older worker services, persons with disabilities services, employer outreach and services, unemployment insurance, and labor market information.

**Agency Name:** **NC Division of Vocational Rehabilitation**  
**Address:** 100 Bonnie Lane, Sylva NC 28779  
**Phone:** 828-586-4032  
**Website:** [www.ncdhhs.gov](http://www.ncdhhs.gov)  
**Service(s) Offered:** Employment services, services for business, independent living services, assistive technology, client assistive program, and disability determination services for individuals with disabilities.

**Agency Name:** **Veterans' Employment & Training Services**  
**Address:** 30 Cumberland Avenue, Asheville, NC 28801  
**Phone:** 828-259-5300  
**Email:** [rwilson@abccm.org](mailto:rwilson@abccm.org)  
**Service(s) Offered:** Assists eligible veterans by providing information and services that promote employment and job training.

## **Financial**

**Agency Name:** **OnTrack Financial Education & Counseling**  
**Address:** 50 South French Broad Avenue, Ste 227, Asheville NC 28801  
**Phone:** 828-255-5166/800-737-5485  
**Website:** [www.ontrackwnc.org](http://www.ontrackwnc.org)  
**Service(s) Offered:** Counseling for money and credit management budgeting, debt repayment plans and education plans. Foreclosure prevention at zero cost available.

**Agency Name:** **United Christian Ministries**  
**Address:** P.O. Box 188, Sylva, NC 28779  
**Phone:** 828-586-8228  
**Email:** [ucmjaxco@dnet.net](mailto:ucmjaxco@dnet.net)  
**Website:** <http://ucmhelp.com>  
**Service(s) Offered:** Provide limited financial assistance to Jackson County residents in times of emergency.

## **Food**

Agency Name: **Community Table**  
Address: 127 Bartlett Street, Sylva NC 28779  
Phone: 828-586-6782  
Email: [ctofjackson@gmail.com](mailto:ctofjackson@gmail.com)  
Website: [www.communitytable.org](http://www.communitytable.org)  
Service(s) Offered: Nutritious meals and food boxes for home use.

Agency Name: **United Christian Ministries**  
Address: P.O. Box 188, Sylva NC 28779  
Phone: 828-586-8228  
Email: [ucmjaxco@dnet.net](mailto:ucmjaxco@dnet.net)  
Website: <http://ucmhelp.com>  
Service(s) Offered: Emergency assistance with food.

## **Home Health**

Agency Name: **Medwest Home Health & Hospice**  
Address: 68 Hospital Road, Sylva NC 28779  
Phone: 828-586-7410  
Website: [www.medwesthealth.org](http://www.medwesthealth.org)  
Service(s) Offered: Provides in home health care services to individuals and assists them in maintaining their own way of living.

Agency Name: **Pathways for the Future - SAIL**  
Address: 525 Mineral Springs Drive, Sylva NC 28779  
Phone: 828-586-1570  
Website: [www.pathwayscil.org](http://www.pathwayscil.org)  
Service(s) Offered: Assistance to those who need help with daily living activities and personal care.

## **Legal Aid**

Agency Name: **Legal Aid of NC**  
Address: 1286 West Main Street, Sylva NC 28779  
Phone: 828-586-8931  
Website: [www.legalaidnc.org](http://www.legalaidnc.org)  
Service(s) Offered: Provides legal assistance in civil matters (non-criminal matters) to eligible low-income clients who have problems with their basic needs.

## **Local/County Government**

Agency Name: **Jackson County**  
Address: 401 Grindstaff Cove Road, Sylva NC 28779  
Phone: 828-631-2291  
Website: [www.jacksonnc.org](http://www.jacksonnc.org)  
Service(s) Offered: Department on Aging, Board of Elections, Building Inspections, Community Development, Cooperative Extension, Emergency Management, Erosion Control, Finance, Fire Marshall, Health Department, Housing, Land Records, Planning, Recreation & Parks, Register of Deeds, Sheriff Department, Soil & Water, Solid Waste, Tax Assessor, Tax Collection, Transit, Veterans Office, Clerk of Court and Economic Development for the county of Jackson.

Agency Name: **Town of Sylva**  
Address: 83 Allen Street, Sylva, NC 28779  
Phone: 828-586-2719  
Website: <http://sylvanc.govoffice3.com>  
Service(s) Offered: Fire, Police, Public Works, Parks & Recreation within the city limits.

## **Medical Care**

Agency Name: **Medwest Health Systems**  
Address: 68 Hospital Road, Sylva, NC 28779  
Phone: 828-586-7000  
Website: [www.medwesthealth.org](http://www.medwesthealth.org)  
Service(s) Offered: A full spectrum of health care services in Jackson, Swain, Macon, Graham and Haywood counties including hospitals, medical parks and cancer centers.

Agency Name: **Jackson County Health Department**  
Address: 538 Scotts Creek Road, Ste 100, Sylva, NC 28779  
Phone: 828-586-8994  
Website: <http://health.jacksonnc.org>  
Service(s) Offered: Personal Health, Communicable Disease Services, Specialty Clinics, Family Outreach Services, Laboratory Services, Environmental Health and Ancillary Services.

Agency Name: **VA Community Based Outpatient Clinic**  
Address: 647 Wayah Street, Franklin, NC 28734  
Phone: 828-369-1781  
Website: [www.asheville.va.gov/visitors/franklin.asp](http://www.asheville.va.gov/visitors/franklin.asp)

Service(s) Offered: Outpatient follow up services for eligible veterans. Services include x-rays, prescription drugs and limited medical testing. Facility also has social worker on staff.

Agency Name: **Blue Ridge Free Dental Clinic**  
Address: Upper Level of Laurel Terrace, Cashiers, NC 28717  
Phone: 828-743-3393  
Email: [info@blueridgefreedentalclinic.org](mailto:info@blueridgefreedentalclinic.org)  
Website: [www.blueridgefreedentalclinic.org](http://www.blueridgefreedentalclinic.org)  
Service(s) Offered: Provides free dental care for low income patients on an appointment basis. Must call for eligibility and appointment.

### **Mental Health**

Agency Name: **Smoky Mountain Center**  
Address: 44 Bonnie Lane, Sylva, NC 28779  
Phone: 828-586-5501  
Website: [www.smokymountaincenter.com](http://www.smokymountaincenter.com)  
Service(s) Offered: Assessments, psychological evaluations, outpatient counseling and psychotherapy, psychiatric evaluation and medication management, family & group therapy substance abuse education & treatment programs, outpatient detox, specialized clinical services, rehabilitation, life skills and vocational training, case management, crisis residential services, group home residential services, assisted living program, adult day program, child & family services and residential facilities.

Agency Name: **Meridian Behavioral Health Services Inc**  
Address: 154 Medical Park Loop, Sylva, NC 28779  
Phone: 828-631-3973  
Website: [www.meridianbhs.org](http://www.meridianbhs.org)  
Service(s) Offered: Children and adult treatment programs.

### **Miscellaneous (Other Services)**

Agency Name: **Mountain Youth Resources**  
Address: P.O. Box 99, Webster, NC 28788  
Phone: 828-586-8958  
Website: [www.mountainyouthresources.org](http://www.mountainyouthresources.org)  
Service(s) Offered: Serves children and families by providing housing for abused or neglected children, early childhood development, counseling services, foster family programs and behavior treatment in a school setting and intervention services.

### **Rent/Utility/Housing**

Agency Name: **Jackson County Public Housing Authority**  
Address: 111 Central Street, Sylva, NC 28779  
Phone: 828-631-2292  
Website: <http://housing.jacksonnc.org>  
Service(s) Offered: Assist qualified low-income families and individuals find adequate, affordable housing and assist them with their rent based upon their income.

Agency Name: **Mountain Projects Inc.**  
Address: 25 Schulman Street, Sylva, NC 28779  
Phone: 828-586-2345  
Website: [www.mountainprojects.org](http://www.mountainprojects.org)  
Service(s) Offered: Safe affordable, energy efficient housing to low-income individuals.

### **Support Groups**

Agency Name: **REACH of Macon County**  
Address: 1522 Old Murphy Road, Franklin, NC 28734  
Phone: 828-369-5544  
Service(s) Offered: Domestic Violence, Support, Sexual Assault and Survivors Support.

Agency Name: **Jackson County Family Resource Center**  
Address: 1528 Webster Road, Webster, NC 28788  
Phone: 828-586-2845  
Website: <http://jacksonfrc.org>  
Service(s) Offered: Supportive care to help kids heal from the trauma of abuse and neglect, and strengthen families through therapeutic, educational, support and advocacy services.

### **Transportation**

Agency Name: **Jackson County Transit**  
Address: 876 Skyland Drive, Sylva, NC 28779  
Phone: 828-586-0233  
Website: <http://transit.jacksonnc.org>  
Service(s) Offered: Transportation for human service agencies, the elderly, people with disabilities and the general public of Jackson Co